

Customer Case Study - Network 180

“We considered a number of different solutions in our evaluation of data translation software, that could provide power, flexibility, integration and world-class support. Redix’s AnyToAny software was by far the best solution, and allows us to process tens of thousands of transactions monthly, for \$100 million in claims.”

*Jason Radmacher,
Director, Information Services
Network180*

REDIX
INTERNATIONAL, INC.

265 Davidson Avenue
Suite 142
Somerset, NJ 08873

Phone: (888) 850-8088
Fax: (732) 302-0828
Email: sales@redix.com

Introduction

Network180, acts as an EDI gateway to more than 25 local human service agencies that specialize in providing individual and family care to those suffering from mental health or substance abuse problems, or living with a developmental disability. As a liaison between patient and caregiver, Network180 processes tens of thousands of various transaction formats monthly.

The Challenge

Network180 wanted a software solution that could translate the various transaction types in one common application. It needed to be durable, dependable and expedient for the many thousands of transactions they handle.

Specifically, Network180 wanted to accomplish the following tasks:

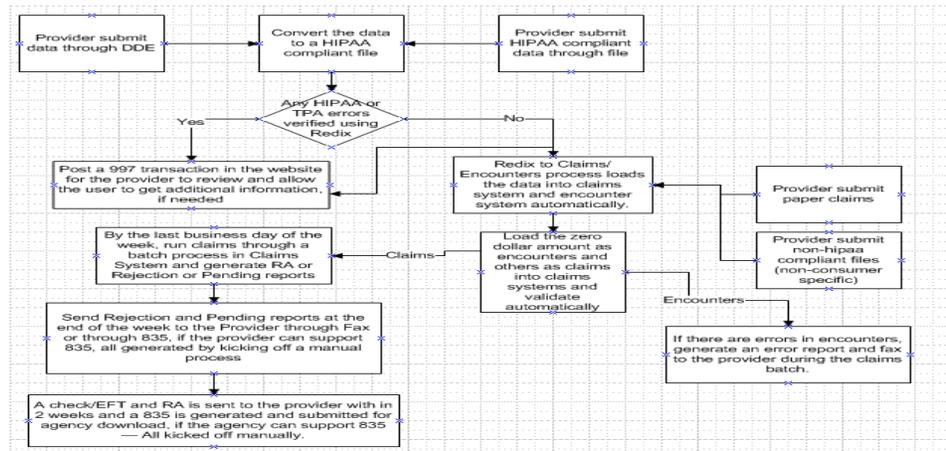
- ◆ Handle the following HIPAA transactions— 270, 271, 276, 277, 820, 834, 835, and 837
- ◆ Handle the following volume of transactions:
 - ◆ 271- Average 3400 files a day/58000 files a month/700,000 files a year
 - ◆ 837- Average 30 files a day/800 files a month/5800 files a year. Maximum file size: 35 MB
 - ◆ 835– Average 30 files a month/360 files a year
- ◆ Run on Microsoft Windows Server 2003— 2.8 GHz, 2GB RAM, 50 TB HD

The Solution

Network180 licensed the following Redix products:

- ◆ HIPAA package
- ◆ DataBase module
- ◆ RMAP module

Network180 uses the Redix AnyToAny Format Converter engine to validate provider-submitted data, post a 997 transaction to the website for the provider to review, and allow the user to get additional information. The claims and “encounters” data are loaded into the encounter database system using the Redix DataBase module, This process enabled Network180 to provide a real time solution to their providers.



The dataflow chart below demonstrates the role Redix plays in their process.

The Results

Network180’s first fully functional test was achieved in two weeks from the time Redix was implemented. The majority of testing was completed with their trading partners within 3 months. After the system was in production, Network180 was able to meet their EDI needs and achieve the volume required for their services.

Jason Radmacher summarized their overall experience with the Redix products and support - **“Excellent Product and Excellent Support!”** **“Redix allows us to provide a real time solution for our providers to submit HIPAA compliant, X12 transactions.”**

.....Jason Radmacher, is Director of Information Services at Network180

